



RECEIPT NOTES & GENERAL INFORMATION

ROUNDHOUSE HOURS
Monday to Friday: 9am-5pm
Saturday to Sunday: Closed

General Safety Practices

- Registration and payment is required for most programs to help reduce the capacity to allow for physical distancing. Limited drop-ins may be permitted.
- Please arrive no more than 15 mins prior to your program time. Patrons may be required to line up prior to entering the facility. Late participants may not be able to participate in their program.
- Please follow physical distancing practice and maintain minimum 2 metres between yourself and others at all times.
- Please bring your own pre-filled water bottle and dress accordingly.
- The building will not be open for loitering. You will be asked to leave the building once your program has ended. All classes are currently being held on the main floor and the room have external exits for exit after class to limit the amount of people walking through the lobby.
- Anyone not following safety guidelines or directions from staff will be asked to leave. Please respect and follow directions of staff at all times.

COVID-19 Safety Policy

- All participants, instructors and staff who have symptoms of COVID-19 OR traveled outside Canada in the last 14 days OR were identified by Public Health as a close contact of a confirmed case must stay home and self-isolate.
- Participants must assess themselves daily for symptoms of common cold, influenza, COVID-19, or other infectious respiratory disease before attending a program.
- A participant may still receive care if another person in their home has symptoms of common cold, influenza, COVID-19, or other infectious respiratory disease, but they remain asymptomatic.
- Participants who are ill, including participants of essential service providers, will not be permitted to attend program.
- Daily checks for respiratory illness at sign-in by asking participants to confirm that they do not have symptoms of common cold, influenza, COVID-19, or other respiratory disease.
- If a participant, instructor or staff member is unsure if they should self-isolate, they should be directed to use the BC COVID-19 Self-Assessment Tool, contact 8-1-1 or the local public health unit. They can also be advised to contact a family physician or nurse practitioner to be assessed for COVID-19 and other respiratory diseases.

Enhanced Cleaning Measures

- Reducing the amount of people who can visit at one time.
- Setting up one-way travel around facilities and where it is not possible, two-way travel will be in place.
- Clearing and cleaning programming space in between classes and activities.
- Facility will be sanitized at least twice per day on all high frequency touch points in addition to any regularly scheduled overnight sanitizing/cleaning per operating days of the facility.
- Site safety plans available upon request at the front desk.

Refund Policy

- For the refund policy, please visit our website at www.roundhouse.ca